

## **W3C Accessibility Statement for HJ Bosch & Sons**

### **Commitment to Accessibility**

HJ Bosch & Sons is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

### **Measures to Support Accessibility**

HJ Bosch & Sons takes the following measures to ensure the accessibility of our website:

- **Include accessibility as part of our mission statement.**
- **Integrate accessibility into our procurement practices.**
- **Appoint an accessibility officer and/or ombudsperson.**
- **Provide continual accessibility training for our staff.**

### **Conformance Status**

The Web Content Accessibility Guidelines (WCAG) define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. HJ Bosch & Sons is partially conformant with WCAG 2.1 level AA. Partially conformant means that some content parts do not fully conform to the accessibility standard.

### **Feedback**

We welcome your feedback on the accessibility of HJ Bosch & Sons. Please let us know if you encounter accessibility barriers on our website:

- **Phone:** +27 82 552 2662
- **E-mail:** tiaan@mcbmanco.co.za
- **Visitor Address:** Shere Lifestyle Centre, 4 Graham Rd, Shere, 0084

We try to respond to feedback within two business days.

### **Technical Specifications**

Accessibility of HJ Bosch & Sons relies on the following technologies to work with the particular combination of web browsers and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## Limitations and Alternatives

Despite our best efforts to ensure accessibility of HJ Bosch & Sons, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

- **Known limitations for HJ Bosch & Sons:**
  - **Third-party content:** Some third-party content and functionalities might not fully comply with accessibility standards. We are working with third-party providers to make them conformant.
  - **Archived documents:** Some archived documents may not be fully accessible. We aim to update or replace these documents upon request.

## Assessment Approach

HJ Bosch & Sons assessed the accessibility of our website by the following approaches:

- **Self-evaluation:** Regular internal audits using accessibility evaluation tools and manual testing.

## Formal Complaints

We aim to respond to accessibility feedback within 2 business days and to propose a solution within 10 business days. You are entitled to escalate a complaint to our executive team, should you be dissatisfied with our response to you.

- **E-mail:** [tiaan@mcbmanco.co.za](mailto:tiaan@mcbmanco.co.za)

## Formal Approval of This Accessibility Statement

This Accessibility Statement is approved by:

- **HJ Bosch & Sons Executive Team**
- **Accessibility Coordinator**

Date: May 14, 2024